



TECHNOLOGIES INC

CASE STUDY:
Financial Services Organization
Bolsters Security with Cisco ISE
Implementation

7136 Jackson Road
Ann Arbor, MI 48103

t. 734.408.1993

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** Disclaimer: Because of the sensitive nature of this company's work, we're refraining from including its name or the name of any associates.*

ABOUT CTC TECHNOLOGIES:

CTC Technologies, Inc. is a US-based information technology solutions provider offering a wide range of IT expertise focused on network security, application delivery and IT infrastructure. Our goal is to provide industry leading IT solutions to help your organization improve network performance, mitigate risk and operate efficiently.

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After conducting a careful examination of the company's network settings, CTC Technologies identified opportunities to ensure more reliable connections and bolster security with Cisco ISE.

Cisco ISE allows organizations to set network access parameters for endpoint devices based on user identity and context.

THE PROBLEM

Associates using Apple devices on the network (laptops, phones, tablets) experienced connectivity issues. The network dropped them without warning or explanation. This created productivity and workflow issues throughout the institution.

THE SOLUTION

The company's search for Cisco ISE experts led them to CTC Technologies, whose team has extensive experience ensuring clients can fully leverage Cisco's many capabilities.

CTC's experts conducted a comprehensive review of the company's system. Several opportunities to bolster its network reliability appeared. The review also uncovered opportunities to enhance the network's security.

THE RESULT

After being granted access, CTC Technologies' experts examined the network to troubleshoot connectivity issues plaguing Apple device users. They diagnosed the problem and created a plan of action. Additionally, the effort turned up ways the company could make its security even stronger with Cisco Identity Services Engine (ISE) setting modifications.